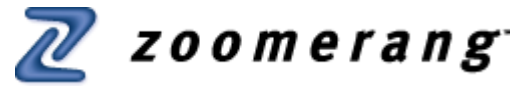


Recycle Ann Arbor and Recycle Bank survey

Results Overview



Date: 8/2/2011 2:23 PM PST
 Responses: Completes
 Filter: No filter applied

5. Did you sign up for Recycle Bank?	
#	Response
1	Not sure as a agent of the city if we can, not sure how we would recoup. I should ask Tom McMurtie
2	I don't remember. I think I did, but I never use it.
3	I signed up, and then got frustrated with their website & constant emails that I couldn't opt out of, so I closed my account.
4	I haven't signed up but I will-just needed a lil push!
5	n.a. - I would if I lived here.
6	I am not interested in the RB vendors and it is counter-intuitive that the more you recycle, the more junk/consumables you get.
7	recycle bank encourages more consumption. what we need is less consumption.
8	I tried and tried and tried but just could not! First it wouldn't recognize my address (n fifth ave) no matter how I tried. Then it didn't send me a PIN forever. Now I have received a PIN but the webpage I am supposed to go to doesn't exist. I am super frustrated!!!
9	I signed up but it is VERY hard to do - I tried several times before I got in. Now I realize that it's a waste of time - the coupons are never for anything I want or worth enough "off" to bother with.
10	I signed up, but account is not working because I have 2 properties. Bad website coding.. Too much trouble.
11	I really did not know about the Recycle Bank
12	I don't know how to use it. It does not motivate me to recycle any more than I do. I feel a duty to recycle. That is enough.
13	I did not wasn't aware of the program i recycle anyway
14	Ridiculous, counterproductive, babyish scheme
15	coupons based on points are no worth the hassle
16	I found it very difficult to sign up & have jsut recently received my pin number but have not gone back into the program activate. I don't understand why a recycler would have to sign up for the bank - couldn't it be automatic. I do not feel the bank is an incentive to my family to recyle more.
17	Signed up only for the free-entry coupon to drop-off
18	Love it!
19	Too complicated to use, not worth the time. I don't really like to use coupons.
20	No... It looks like just another potential spam scam.
21	never found a reward worth using
22	I signed up but haven't used anything.
23	I was not aware of a program
24	We have tried multiple times to sign up to the Bank -- online and by phone -- but despite our efforts (both recycling and requesting coupons) we haven't received any coupons.
25	Waste of money. Most single-family houses recycle anyway.
26	yes, but we aren't interested in most of the offers
27	The password I received at first was flawed. It contained one two few characters. Eventually they sent another but I had given up by then and have not used it.
28	love the program
29	Pain to use and find coupons, coupons are not that great and takes a lot of time! Not worth the effort.

30	The rewards seemed meager and I take out my bin once a month or so, anyway
31	But I've never used it
32	I tried to, but couldn't make it work. I am NOT interested in rewards.
33	I don't want us to spend money subsidizing recycling efforts. You've made it as easy as possible. Publicize how much money we've earned -- incentive enough.
34	No - I have bucket that gets picked up every week on trash day, didn't know it was recycle bank
35	Recycle Bank incentivizes the wrong thing--we should be penalized for how much we put in the trash, not how much we put in recycling. Reducing consumption is far better for the environment than recycling.
36	No don't live in area but I would have
37	No. Recycle Bank is waste of money and time. Ann Arbor shouldn't be funding such a dumb scheme.
38	It's a gimmick to spend money at places would not shop at anyway
39	I tried to sign-up and they said my address did not exist!
40	it's a waste of money and doesn't encourage people to consume less
41	No, using economic rewards is counter-productive in the long run.
42	dump it its junk
43	Terribly inefficient,hard-to use, not worth it.
44	Yes, and then promptly ignored it.
45	seems like a gimmick--- I don't need the incentive
46	INSULTINGLY STUPID IDEA
47	have only requested two coupons, they haven't arrived. Never see any coupons I want.
48	It encourages bad behavior - putting out cart every week rather than waiting until it is full
49	haven't used it though I signed up for it
50	Live in apartment complex so not available
51	I was curious about it.
52	I signed up, but it's felt like nothing but spam. I never used on of the coupons or discounts. It seems like the kind of outfit that harvests your email address simply to resell it.
53	Dumb idea. Not effective for non-recycler mind-set. Use the money for education outreach on how easy it is.
54	The rewards offered are laughable
55	yes, but I never used it - I couldn't figure out the benefit of it
56	I tried to sign up. Waited & waited. Tried again. Got a message my address wasn't in their system. Finally emailed. They sent back email saying I'd hear in 5-6 wks. That was at least 8 wks ago. I think that company is a joke.
57	I recycle because it's the right thing to do. I don't need incentives and hate "points" & keeping track of them!
58	Yes but regret it and hope it is discontinued
59	Why reward people for something they should be doing anyway. Must we be rewarded for our civic duty?
60	We refuse to have anything to do with this misguided program.
61	Yes, but I think the incentives are paltry and the idea of providing incentives to throw things out is very odd.
62	Very hard to get coupons, my points just keep piling up.
63	I throw away piles of promotion coupons from the junk mail every day, and am not interested in getting any more. I refuse to give personal information to companies so they can bother me with more junk mail.
64	I don't know what it is
65	the rewards are lame and the only thing I was interested in getting was the free compost and then it was changed. So, I've never redeemed anything. It does not incentivize me one bit.
66	i have no idea how to sign up
67	Who wants coupons? They're already all over the place.

68	No. They asked for much too much personal information. We recycle to the maximum anyhow, and do not want the invasion of privacy that Recycle Bank required.
69	I did sign up but have not used the points. I would rather have given them to a local charity than use the coupons. Habitat washtenaw county, food gathers, Delonis etc.
70	I think the coupons rewards is a joke. You don't get much free. You have to spend a lot of money to get a little bit off. Not really a reward. Thus I hae not used any coupons.
71	i signed up to stop the paper mail (which I had to recycle) encouraging me to sign up, not because i was interested in the rewards.
72	more time needed to get people to recycle and need more information on what to recylce again & again and it will become a habit
73	Sounds completely bogus to me
74	No, but not for the reasons given - I just haven't looked into it.
75	I was unaware of the program, and have no interest now that I am aware.
76	It is ridiculous. I don't have any use for what they offer. It just encourages the consumer culture and is a waste of tax payer money.
77	It was very difficult to sign up. It took 5 emails with their support staff to get signed up.
78	Tried several times, but their computer would not accept the PW they supplied.
79	Yes I did sign up but opted out of receiving emails. I found it useless, annoying and never used the recycling deals.
80	I have had trouble collecting the coupons. I have probably 2000 points but that doesn't stop me from recycling. The point really is to need and use less stuff anyway.
81	I didn't have time to deal with this. I don't need any incentives to get me to recycle. I do it automatically. It's a ci vic responsibility
82	dumb program. signed up but haven't received or used any rewards
83	Have got enough points that I will redeem now for coupons.
84	No I did not know about it
85	Couldn't navigate thewebsite, so gave up.
86	Never heard of it until the recent flurry of news and surveys
87	Did I have a choice?
88	No, since we're in a condo and the building trash is combined before recycling.
89	I didn't sign up. I don't want to be part of a program that "bribes" people in an attempt to get them to do the right thing. We're adults. We SHOULD recycle!
90	Not sure what it is.
91	I did not like the Recycle Bank and think it is a waste of taxpayer money.
92	It has been of no benefit to us. Most of the coupons are for Detroit businesses
93	Don't really know what Recycle Bank is
94	if others had as much trouble and it took them asmuch time and frustation as it did me. they probably didnt complete it
95	tried numerous times to sign up and it didn't work
96	Only just signed up because it was in the news.
97	while not usually necessary I make sure to put my cart out every week to collect points. can you do something to make the rewards better?
98	Don't really understand Recycle Bank.
99	Didn't even know what the program was about
100	No, I just don't know much about it.
101	No, I just have not had time really look at it.
102	I am opposed the the program - it seems to fly in the face of recycling! Pushing consumerism to encourage recycling!
103	n/a

104	We signed up, but it has NO impact on our recycling. We wanted to take advantage of coupons and such since the city is already PAYING for them, but we would MUCH rather the city have kept the money in the first place. Plus, RecycleBank's value and offerings are unremarkable.
105	Yes, I signed up. I don't use it a lot because the coupons aren't always that relevant for me, but I do check every now and then.
106	I attempted to sign up, but it was too cumbersome. Not interested.
107	I must have signed up because I get notices about the points I have earned and what I can get for them, but I've never bothered to retrieve them. The "prizes" have not been that tempting.
108	Tried to, but haven't been successful.
109	I like it - it is a neat little bonus for recycling
110	I do not understand what that is.
111	Find the coupons worthless

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