

December 8, 2014 VIA Email

Re: Ann Arbor Station Environmental Review

Architect's Project Number:

Ann Arbor Station Peak Boarding Ridership / Waiting Room Program Area

### INTRODUCTION

The purpose of the following narrative and supporting documentation is to present a methodology for developing the appropriate level of peak boarding ridership that can be anticipated for the Ann Arbor intermodal station. The anticipated ridership will then form the basis for the required area of the waiting room for the multimodal train station. The basis for the anticipated ridership numbers outlined in this analysis is based on the latest and best information available. The number of occupants and required area will be based on the following factors:

- Design Parameters This evaluation will be based on anticipated station passenger volumes as
  documented in MDOT's "Chicago Detroit / Pontiac Passenger Rail Corridor Program Tier 1 EIS"
  Appendix E for a 10 round trip, full build out, 2055 scenario and current MDOT station boarding
  information. The current peak ridership trends per train will also be considered in this evaluation
  since no peak ridership per train has been developed for the full build-out condition. Pertinent
  information from these documents related to ridership are attached.
- Peak Boarding Ridership The persons that generally utilize the station facility are those waiting
  to board a train. Persons deboarding a train generally leave for their destination and do not utilize
  the station and therefore do not impact the station size.
- Train Schedule The highest level of persons waiting to board a train will occur when a westbound and an eastbound train depart the station at approximately the same time during peak ridership for one or both of the trains.
- Train Equipment Except for rare occasions (Thanksgiving, Christmas, Spring Break, etc.) the
  rolling stock that will serve the Ann Arbor station in the future can accommodate a maximum of 460
  riders.
- Loading Factor To determine the peak board ridership at any station, the loading factor and the
  ratio of boarding to deboarding passengers needs to be considered along with the rolling stock
  capacity. The load factor is defined as a measure of capacity utilization of public transport services
  such as passenger railways. It is generally used to assess how efficiently a transport provider "fills
  seats" and generates fare revenue.
- **Program Waiting Room Area** The program waiting room area recommendation is based on Amtrak Station Program and Planning Guide (2013) section 5.7.



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#### PEAK BOARDING RIDERSHIP

The change in Loading Factor at this station will determine the peak ridership for the station. The change that occurs at the Ann Arbor station for the full build-out condition (10 round trips, year 2055) is 25% (81% minus 56% - see attached). Based on current ridership records, the number of deboarding riders for west bound trains at the Ann Arbor station is approximately 12% of the number of peak boarding riders or an additional 3% (25% boarding x 12%) of Load Factor percentage to maintain the 25% total change in Load Factor. Based on these assumptions, approximately 28% of total rolling stock capacity would be taken at Ann Arbor. Due to slight seasonal variations in ridership an increase in this percentage to 35% is reasonable.

Based on current ridership trends, the highest boarding ridership occurs for the westbound trains heading for Chicago (see attached). The boarding ridership on the westbound trains is relatively equal between the three departing train times at 6:41 a.m., 12:17 p.m., and 7:21 p.m. except during the summer months when the westbound boarding ridership drops substantially at certain train boarding times. The eastbound train's boarding ridership is consistently around 11% of the westbound boarding ridership. The difference in the westbound and eastbound ridership numbers can be attributed to the location of the Ann Arbor station along the Chicago – Detroit / Pontiac line. The eastbound end of the line (Detroit / Pontiac) is relatively close to Ann Arbor and as a result would be far more accessible by car making the train a far less attractive option. This may change in the future as the Detroit area starts recovering economically and the increased number of trains makes daily commuting more practical.

In reviewing the proposed train schedules for the full build-out scenario (10 round trips) there are three times when an eastbound train and a westbound train would depart the station within 15 minutes or less of each other. The three times occur with the #700 (7:44 a.m.) eastbound train and the #709 (7:56 a.m.) westbound train, the #706 (11:10 a.m.) eastbound train and the #711 (11:10 a.m.) westbound train, and the #714 (4:06 p.m.) eastbound train and the #713 (4:17 p.m.) westbound train The peak boarding ridership calculation would be as follows:

Peak Westbound Boarding Ridership 161 Riders = 460 x 35% (Based on train capacity and

Loading Factor)

Peak Eastbound Boarding Ridership 18 Riders (11% Westbound Ridership)

Total Peak Boarding Ridership 179 Riders

### WAITING ROOM PROGRAM AREA

Amtrak recommends a waiting room area based on 20 s.f. for 50% of the total peak boarding ridership and 10 s.f. for the remainder of the peak boarding ridership. This calculates to:

Waiting room program area =  $(20 \text{ s.f. } \times \frac{1}{2} \times 179) + (10 \text{ s.f. } \times \frac{1}{2} \times 179) = 2,685 \text{ s.f.}$ 

### 3.4 Full Build (10 DRTs and Improved Travel Time) Passenger Rail Forecast Results

Annual Passenger Rail Station Volumes

Station	2025 Annual Station Volume (thousand ONs and OFFs)	2035 Annual Station Volume (thousand ONs and OFFs)	2045 Annual Station Volume (thousand ONs and OFFs)	2055 Annual Station Volume (thousand ONs and OFFs)	
Chicago Union Station, IL	1,672	1,946	2,271	2,644	
Northwest Indiana, IN	35	41	47	55	
Michigan City, IN	19	23	27	33	
New Buffalo, MI	70	81	94	108	
Niles, MI	79	91	107	124	
Dowagiac, MI	17	19	23	27	
Kalamazoo, MI	476	566	673	797	
Battle Creek, MI	268	312	367	429	
Albion, MI	10	12	14	16	
Jackson, MI	155	179	208	240	
Ann Arbor, MI	830	969	1,134	1,323	
Dearborn, MI	418	483	560	647	
Detroit, MI	384	440	507	582	
Royal Oak, MI	199	231	268	311	
Birmingham, MI	130	151	176	204	
Pontiac, MI	90	108	129	154	

## **Segment Loading Factors**

### Chicago-Detroit/Pontiac Passenger Rail Corridor Investment Plan Alternatives Identification and Evaluation

### Passenger Rail Segment Loading Factors

Station Link	2025 Segment Loading Factor	2035 Segment Loading Factor	2045 Segment Loading Factor	2055 Segment Loading Factor
Chicago Union Station, IL-Hammond-Whiting, IN	50%	58%	68%	79%
Northwest Indiana, IN-Michigan City, IN	57%	66%	70%	90%
Michigan City, IN-New Buffalo, MI	57%	66%	70%	90%
New Buffalo, MI-Niles, MI	54%	63%	67%	86%
Niles, MI-Dowagiac, MI	54%	63%	66%	86%
Dowagiac, MI-Kalamazoo, MI	54%	62%	66%	85%
Kalamazoo, MI-Battle Creek, MI	57%	66%	70%	90%
Battle Creek, MI-Albion, MI	54%	63%	74%	86%
Albion, MI-Jackson, MI	54%	63%	74%	86%
Jackson, MI-Ann Arbor, MI	51%	60%	70%	81%
Ann Arbor, MI-Dearborn, MI	36%	41%	48%	56%
Dearborn, MI-Detroit, MI	24%	27%	32%	37%
Detroit, MI-Royal Oak, MI	12%	15%	17%	20%
Royal Oak, MI-Birmingham, MI	7%	8%	9%	11%
Birmingham, MI-Pontiac, MI	3%	3%	4%	5%

# MDOT Ridership per Train 2014

Facility

Facility ID: ARB

Facility Name: Ann Arbor Amtrak Station

Year	Trn #	Passenger Type	Boarded/ Deboarded	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	N	
2014	349	Incy.Rail	Boarded	0	0	0	0	5	69	86	83	38	0		
2014	349	Incy.Rail	Deboarded	0	0	0	0	0	0	0	0	0	0		
2014	350	Incy.Rail	Boarded	197	194	246	220	242	252	220	259	253	243	EASTBOUND	12:55 P.M.
2014	350	Incy.Rail	Deboarded	1,285	998	1,271	1,220	1,142	1,330	1,513	1,763	1,164	1,337		
2014	351	Incy.Rail	Boarded	1,658	1,593	1,688	2,039	2,229	2,239	2,642	2,586	1,774	1,840	WESTBOUND	6:41 A.M.
2014	351	Incy.Rail	Deboarded	159	94	146	132	166	141	130	130	107	139		
2014	352	Incy.Rail	Boarded	296	219	270	395	158	29	19	14	6	286	EASTBOUND	6:26 P.M.
2014	352	Incy.Rail	Deboarded	1,904	1,914	2,180	2,222	1,369	367	289	334	218	2,354		
2014	353	Incy.Rail	Boarded	1,751	1,874	2,058	2,044	1,289	462	425	514	417	2,112	WESTBOUND	12:17 P.M.
2014	353	Incy.Rail	Deboarded	202	238	249	366	151	49	56	75	49	267		
2014	354	Incy.Rail	Boarded	58	45	43	65	53	50	66	45	36	52	EASTBOUND	11:30 P.M.
2014	354	Incy.Rail	Deboarded	2,054	1,562	1,927	2,002	1,802	1,524	1,940	1,921	1,353	2,067		

# Figure 4: Full Build 2035 Schedule

## **EASTBOUND**

		Travel			Train Number										
Station	Miles	Times	Ar/Dp	700	702	704	706	708	7 10	7 12	7 14	7 16	718	720	722
CHICAGO III.	0.0	0:00	Dр			6 00A	7 00A	8 00A	10 00A	1100A	12 00P	5 35P	6 00P	6 35P	7 35P
Suburban near Gary, Ind,	16.0	0:18	Dр					8 18A		11 18A		5 53P		6 53P	7 53P
M ichigan City, Ind.	52.8	0:53	Dр							1153A		6 28P		7 28P	8 28P
New Buffalo, Mich.	62.9	1:02	Dр					10 02A	12 02P	102P		7 37P	8 02P	8 37P	9 37P
Niles, Mich.	89.8	1:22	Dр					10 22A	12 22P	122P		7 57P	8 22P	8 57P	9 57P
Dowagiac, Mich.	102.3	1:32	Dр					10 32A	12 32P	132P		8 07P		9 07P	10 07P
Kalamazoo, Mich.	138.3	2:01	Dр	6 0 1A	7 01A	8 40A	9 40A	1101A	1 0 1P	2 0 1P	2 40P	8 36P	901P	9 36P	10 36P
Battle Creek, Mich.	161.0	2:28	Dр	6 28A	7 28A		10 03A	1128A	128P	2 28P		9 03P	9 28P	10 03P	11 03P
Albion, Mich.	185.6	2:51	Dр	6 4 1A	7 41A					2 51P					
Jackson, Mich.	206.5	3:11	Dр	7 11A	8 11A			12 11A	2 11P	3 11P			10 11P	10 46P	
Ann Arbor, Mich.	243.5	3:44	Dр	7 44A	8 44A	10 06A	11 10 A	12 44A	2 44P	3 44P	4 06P		10 44P	11 19 P	
Dearborn, Mich.	273.5	4:09	Dр	8 09A	9 09A	10 31A	1135A	109A	3 09P	4 09P	4 31P		11 09P	11 44P	
DETROIT, MICH.	282.7	4:24	Ar	8 24A	9 24A	10 46A	1150A	124A	3 24P	4 24P	4 46P		11 24P	11 59P	
DETROIT, MICH.	282.7	4:27	Dр	8 27A			1153A	1 27 A	3 27P	4 27P	4 49P		11 27 P		
Royal Oak, Mich.	292.8	4:51	Dр	8 51A			12 17 P	1 5 1A	3 51P	4 51P	5 13 P		11 5 1P		
Birmingham, Mich.	297.1	4:58	Dр	8 58A			12 24P	1 58 A	3 58P	4 58P	5 20P		11 58P		
PONTIAC, MICH.	305.4	5:16	Ar	9 16A			12 42P	2 16 P	4 16 P	5 16P	5 38P		12 16A		

## Figure 4: Full Build 2035 Schedule

## WESTBOUND

	Travel			Train Number											
Station	Times	Miles	Dp/Ar	701	703	705	707	709	711	7 13	715	7 17	7 19	721	723
PONTIAC, MICH.	0:00	0.0	Dp		4 03A	4 33A			9 46A	2 53P	3 35P			6 52P	7 20P
Birmingham, Mich.	0:13	8.3	Dp		4 16A	4 46A			9 59A	3 06P	3 48P			7 05P	7 33P
Royal Oak, Mich.	0:20	12.6	Dp		4 23A	4 53A			10 06A	3 13 P	3 55P			7 12 P	7 40P
DETROIT, MICH.	0:40	22.7	Ar		4 43A	5 13A			10 26A	3 33P	4 15P			7 32	8 00P
DETROIT, MICH.	0:43	22.7	Dp		4 46A	5 16A		7 15A	10 29A	3 36P	4 18P	5 05P	5 35P	7 35P	8 03P
Dearborn, Mich.	0:54	31.9	Dp		4 57A	5 27A		7 26A	10 40A	3 47P	4 29P	5 16 P	5 46P	7 46P	8 14 P
Ann Arbor, Mich.	1:24	619	Dp		5 27A	5 57A		7 56A	11 10A	4 17 P	4 59P	5 46P	6 16P	8 16 P	8 44P
Jackson, M ich.	1:55	98.9	Dp		5 58A	6 28A		8 27A	1141A	4 48P			6 47P	8 47P	9 15 P
Albion, Mich.	2:13	119.8	Dp					8 45A	1159A				7 05P		9 33P
Battle Creek, Mich.	2:40	144.4	Dр	5 43A	6 43A		7 43A	9 12A	12 26P	5 33P	6 06P		7 32P	9 32P	10 00P
Kalamazoo, M ich.	3:01	167.1	Dp	6 11A	7 11A	7 4 1A	8 11A	9 40A	12 54P	6 0 1P	6 29P	7 11P	8 00P	10 00P	10 29P
Dowagiac, Mich.	3:29	203.1	Dp	6 36A			8 36A		1 19 P						10 53P
Niles, Mich.	3:42	215.6	Dр	6 49A	7 42A		8 49A		132P	6 39P					11 06P
New Buffalo, Mich.	4:01	242.5	Dр	7 10A	8 03A		9 10A		153P	7 00P					11 27P
M ichigan City, Ind.	4:10	252.6	Dp	6 <b>1</b> 9A			8 19A		102P						10 36P
Suburban near Gary, IN	4:44	289.4	Dp	6 53A			8 53A		136P						11 10 P
CHICAGO ,ILL.	5:06	305.4	Ar	7 15A	8 10A	8 2 <b>1</b> A	9 15A	10 20A	158P	7 05P	7 09P	7 51P			11 32P

### 5. Program

#### 5.7 Waiting Area Capacity

Waiting area type and capacities are dependent on the type of Amtrak service provided, and whether the station functions as an intermodal transportation center. At Category 1 stations and Category 2 stations with frequent train service, intermodal connections, and significant commuter rail operations, determining the overall waiting area capacity requires careful consideration of the schedules and peak loads of all services.

The Amtrak methodology to determine the space requirements for waiting areas should be used to develop the station program and is presented in the table here. This methodology is based on the type of Amtrak service provided at the station (State Corridor or Long Distance) and the station's daily ridership. Long Distance trains have different requirements than corridor trains, with the long distance traveler likely to arrive an hour or more before departure, requiring more seating than the high speed, regional or state corridor service passenger who typically arrives within fifteen to twenty minutes of train departure.

#### **Waiting Area Capacity**

Capacity Requirements are Determined

- Commuter vs. intercity differences—standing vs. seated passengers; and
- Seating for groups/space for luggage and carry-ons.

#### **Formula Comments**

1. Determine daily ridership at the station Daily Ridership=Annual Ridership (ons + offs)/270	Daily ridership is calculated by dividing total annual ridership by 270 days. This formula produces a higher number than typical daily ridership in order to account for peak conditions that occur on busy travel days, and variations in weekday/weekend and seasonal travel.
2. Determine peak hour ridership Six or more trains per day: Peak hour ridership (2 way)=0.15 x daily ridership Peak hour ridership (1 way)=0.65 x peak hour ridership (2 way)	For locations with six or more trains per day, peak hour ridership is calculated as 15 percent of daily ridership.
Fewer than 6 trains per day: Peak hour ridership (2 way)=daily ridership/number of trains per day Peak hour ridership (1 way)=0.65 x peak hour ridership (2 way)	For locations with fewer than six trains per day, peak hour traffic is calculated as daily ridership divided by the number of trains per day.
3. Determine waiting area space requirements Corridor Service Requirements Seated passengers area= 0.50 x (peak hour 1 way ridership) x 20 sf/person Standing passengers area= 0.50 x (peak hour 1 way ridership) x 10 sf/person	Waiting area space requirements are determined based on the number of people waiting for a train at any given time (peak hour ridership 1 way), and on the waiting habits of the ridership population served. One way peak hour ridership numbers are used because those passengers de-boarding the train generally leave the station without utilizing the waiting area.
<b>Long Distance Service Requirements</b> Seated passenger area = 0.75 x (peak hour 1 way ridership) x 20 sf/person Standing passengers area = 0.25 x (peak hour 1 way ridership) x 10 sf/person	Because of the short waiting time, it is assumed that corridor services require seating for only one-half of the peak hour 1 way ridership. And conversely, long distance services require seating for 75 percent of peak hour 1 way ridership. Area requirements are 20 square feet per seated passenger and 10 square feet per standing passenger.

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### ANN ARBOR STATION ENVIRONMENTAL REVIEW

Ann Arbor, Michigan

### STATION DESIGN CRITERIA AND PROGRAMMING - FULL BUILD OUT

12/8/2014

ROOM	Ann Arbor Am	trak				Existing Station	
	Occupancy	Space	Total	Space	Total	Total	DESIGN CRITERIA SOURCES = Standards, Codes, Regulations, and Design Guidelines
		Type	Spaces	N.S.F	N.S.F	N.S.F.	
Required Areas							
Vestibule	NA	Public	4	200	800	100	Amtrak Station Program And Planning Guide - 2013
Pay Telephone	NA	Public	4	25	100	In Waiting Area	Amtrak Station Program And Planning Guide - 2013
Vaiting	179	Public	1	2,685	2685	1280	Amtrak Station Program And Planning Guide - 2013
Peak One Way Ridership x .5 x 20 s.f. / person							
Peak One Way Ridership x .5 x 10 s.f. / person							
Men's Toilet Room	NA	Public	1	400	400		Amtrak Station Program And Planning Guide - 2013
Nomen's Toilet Room	NA	Public	1	400	400	200	Amtrak Station Program And Planning Guide - 2013
Family Toilet Room	NA	Public	2	65	130	NA	
Janitor's Closet	NA	Secure	1	100	100		Amtrak Station Program And Planning Guide - 2013
Electric Water Cooler	2	Public	2	25	50		Amtrak Station Program And Planning Guide - 2013
/ending Area	4	Public	4	20	80		Amtrak Station Program And Planning Guide - 2013
nformation Kiosk	NA	Public	1	150	150	0	Amtrak Station Program And Planning Guide - 2013
Passenger Information Display System (PIDS)	NA	Public	1	40	40		Amtrak Station Program And Planning Guide - 2013
Quik - Trak / e - Ticketing with Queing	4	Public	4	50	200		Amtrak Station Program And Planning Guide - 2013
News and Brochure Racks	NA NA	Public	1	150	150		Amtrak Station Program And Planning Guide - 2013
Amtrak IT Equipment	NA NA	Secure	1	100	100	0	Amtrak Station Program And Planning Guide - 2013
Mechanical / Water Service Room Electrical Service Room	NA NA	Secure	1	250 100	250 100	0	Amtrak Station Program And Planning Guide - 2013 Amtrak Station Program And Planning Guide - 2013
Ficket Office / Baggage Check	/A	Secure Secure	4	70	280	120	Amtrak Station Program And Planning Guide - 2013  Amtrak Station Program And Planning Guide - 2013
Baggage Storage	NA	Secure	1	NA	NA	350	Amtrak Station Program And Planning Guide - 2013  Amtrak Station Program And Planning Guide - 2013
ost Baggage Storage	NA NA	Secure	1	NA NA	NA NA	0	Amtrak Station Program And Planning Guide - 2013  Amtrak Station Program And Planning Guide - 2013
Baggage Work Area	NA NA	Secure	1	NA NA	NA	0	Amtrak Station Program And Planning Guide - 2013
Secure Baggage Storage	NA	Secure	1	NA	NA	0	Amtrak Station Program And Planning Guide - 2013
Ticket Agent's Office	NA	Secure	1	150	150	160	Amtrak Station Program And Planning Guide - 2013
Ficket Agent's Toilet	NA	Secure	1	40	40	0	Amtrak Station Program And Planning Guide - 2013
Ficket Agent's Work Niche	NA	Secure	2	25	50	0	Amtrak Station Program And Planning Guide - 2013
Ficket Agent's Locker Room	NA	Secure	1	100	100	0	Amtrak Station Program And Planning Guide - 2013
Ficket Agent's Break Room	NA	Secure	1	200	200	0	Amtrak Station Program And Planning Guide - 2013
Amtrak Storage	NA	Secure	1	100	100	45	Amtrak Station Program And Planning Guide - 2013
CCTV / Security Equipment Room	NA	Secure	1	30	30	0	Amtrak Station Program And Planning Guide - 2013
Building Canopies							Amtrak Station Program And Planning Guide - 2013
ntercity Bus Ticket Office / Information Window		Secure	1	100	100	0	Greyhound Station Program Requirements - 2014
ntercity Bus Terminal Manager's Office		Secure	1	120	120	0	Greyhound Station Program Requirements - 2014
ntercity Bus Acounting / Reports Office		Secure	1	120	120	0	Greyhound Station Program Requirements - 2014
ntercity Bus Office Equipment / Storage		Secure	1	100	100	0	Greyhound Station Program Requirements - 2014
ntercity Bus Baggage Storage and Cart Staging		Secure	1	150	150	0	Greyhound Station Program Requirements - 2014
ntercity Bus Warming Shelters							
Total Occupancy / Net Square Footage					7275	2565	
Grossing Factor - 25%			<u> </u>		1819	641	
Total Gross Square Feet					9094	3206	