



WASHTENAW COUNTY OFFICE OF THE SHERIFF



JERRY L. CLAYTON
SHERIFF

2201 Hogback Road ♦ Ann Arbor, Michigan 48105-9732 ♦ OFFICE (734) 971-8400 ♦ FAX (734) 973-4624 ♦ EMAIL sheriffinfo@ewashtenaw.org

MARK A. PTASZEK
UNDERSHERIFF

January 30, 2023

TO: Dispatch Contract Service Partners

FM: Jerry L. Clayton, Sheriff

RE: **Emergency Communication Services – Contract Management & Strategic Planning**

To ensure sustainability and provide for timely financial planning, in 2021 we communicated our intent to increase the cost of emergency communication services to reflect more accurately current and anticipated rising service costs. I.e., a nine percent (9%) increase each year over a five (5) year period. Last year, 2022, was the first year of the increase.

Additionally, we communicated our commitment to engage a team of consultants, subject matter experts, to guide the development of a five (5) to ten (10) year strategic plan to ensure that we provide the most efficient and effective emergency communication services now and into the future for our Washtenaw County stakeholders.

I'm pleased to share with you that this process is underway. We are presently accepting bids to select the consulting team. Their role will be to assist us in identifying and examining nationally recognized and industry endorsed public policy, exploring new and evolving operational protocols and technology, and advise us as to how to we can incorporate these various elements into a future-focused strategic plan.

Areas of assessment include but are not limited to:

- Current Metro Dispatch operations
- Framework for future growth
- Contract service partner costs
- Staffing needs and related capacity
- Adaptations of 911 to a changing world, demographics, and societal needs
- Integration of alternative response models
- Technology/equipment
- Quality Assurance

We anticipate that this process will require a year to complete. Therefore, we intend to extend the current contracts for one (1) year with a 9% increase.

As always, our objective is to provide the best possible service to those who live, work, play, or travel through Washtenaw County in a cost effective, efficient, and equitable manner.

Should you have any questions, please feel free to contact me.

Cc: Mark A. Ptaszek, Undersheriff
Rochelle S. Noonan, Director, Emergency Services

Public Safety – Quality Service – Strong Communities
Serving Washtenaw County since 1823



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JERRY L. CLAYTON
SHERIFF

MARK A. PTASZEK
UNDERSHERIFF

February 1, 2023

CV 32761.5

Ken Dignan III
Township Supervisor
Northfield Township
8350 Main Street
Whitmore Lake, MI 48189

Dear Mr. Dignan III,

Washtenaw County wishes to amend the contract with your agency. Corporation Counsel has indicated that this amendment could be accomplished by a letter signed by both of us. If this amendment is agreeable to you, please sign and return all copies of this letter. You will receive an executed copy of this letter upon completion.

Accordingly, I hereby amend the Service Contract between Washtenaw County and Northfield Township dated January 1, 2011 as follows:

Amend ARTICLE II – Price to extend the contract as follows:

Beginning July 1, 2023, upon the above services and submission of invoices, the Township will pay the County an amount not to exceed Seventy-Seven Thousand Five Hundred and Twenty dollars (\$77,520.00) per year. Price will be set until June 30, 2024.

Amend ARTICLE X – TERM to extend the contract as follows:

“This contract shall be in full force and effect for the term of one year commencing July 1, 2023 terminating on June 30, 2024.”

All other terms and conditions remain the same as in the original contract, subsequent amendments and any applicable RFP/RFQ.

ATTEST:

Signed by Deputy E. Golembiewski for L. Kestenbaum

06/20/2023

Lawrence Kestenbaum (DATE)
County Clerk/Register

WASHTENAW COUNTY

06/14/2023

Gregory Dill (DATE)
County Administrator

APPROVED FOR CONTENT:

06 / 07 / 2023

Jerry L. Clayton (DATE)
Washtenaw County Sheriff

CONTRACTOR

Accepted by

Ken Dignan III (DATE)
Township Supervisor

Original: Clerk
Contractor
cc: Department
Purchasing