

SHERIFF

WASHTENAW COUNTY OFFICE OF THE SHERIFF



2201 Hogback Road ♦ Ann Arbor, Michigan 48105-9732 ♦ OFFICE (734) 971-8400 ♦ FAX (734) 973-4624 ♦ EMAIL sheriffinfo@ewashtenaw.org

IARK A. PTASZEK
UNDERSHERIFF

January 22, 2024

To: Washtenaw County Dispatch Contract Service Partners

From: Washtenaw County Sheriff Jerry L. Clayton

Dear Dispatch Partners:

In 2021 we communicated with our dispatch partners that we anticiapted raising the price of dispatching services 9% each year over the next 5 (five) years, to better reflect current and anticipated rising costs. This year, 2024, is the third year of the increase.

Because of the changing landscape, we had previously communicated with all of you under contract at the time, we believe that it would benefit all contracting parties and the communities we serve, to take a pause, assess and analyze the operation as part of our due diligence to determine the best path forward. We believe that it would benefit all involved to develop a longer term 5–10 year strategic plan for the provision of dispatching services for all of Washtenaw County. To that end, we are extending your current contract for 1 (one) year with a 9% increase.

As many of you know, and have participated in, we identified a dispatch consultant and have been working with them for the last several months providing data, partner/stakeholder contacts, interviews, policies, etc. Federal Engineering is currently compiling and analyzing the data. We expect a final report in the coming months that includes their findings, industry standards/best practices and recommendations. Our long-term strategic plan has always been to provide the best possible service to the people who live, work, play or pass through Washtenaw County, in a cost-effective, efficient, and equitable manner.

As a reminder, areas of examination include, but are not limited to:

- Assess Metro Dispatch current operations
- Framework of future growth
- Costs to dispatch contract service partners
- Staffing needs and related capacity
- Adaptations of 911 to a changing world, demographics, and societal needs
- Integration of alternative response models
- Technology/equipment
- Quality Assurance

As always, please feel free to contact me with any questions.

Sincerely,

Jerry L. Clayton, Sheriff

Cc: Mark A. Ptaszek, Undersheriff

Dan Cog

Rochelle S. Noonan, Emergency Services Director



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MARK A. PTASZEK
UNDERSHERIFF

January 31, 2024

R1080.4

Honorable Mandy Grewal, Supervisor Pittsfield Charter Township 6201 W. Michigan Avenue Ann Arbor, MI 48108

Dear Ms. Grewal

Washtenaw County wishes to amend the contract with your agency. Corporation Counsel has indicated that this amendment could be accomplished by a letter signed by both of us. If this amendment is agreeable to you, please sign and return all copies of this letter. You will receive an executed copy of this letter upon completion.

Accordingly, I hereby amend the Service Contract between Washtenaw County and Pittsfield Township dated January 1, 2018 as follows:

Amend ARTICLE I – TERM to extend the contract as follows:

"This contract shall be in full force and effect for the term of one year commencing July 1, 2024 terminating June 30, 2025."

Amend ARTICLE III – Charges for Services to extend the contract as follows:

Beginning July 1, 2024, upon the above services and submission of invoices, the Township will pay the County an amount not to exceed one hundred seventy two thousand two hundred seventy four dollars (\$172,274.00) per year. Price will be set until June 30, 2025.

All other terms and conditions remain the same as in the original contract, subsequent amendments and any applicable RFP/RFQ.

A/TTEST:

04/16/2024

Lawrence Kestenbaum

(DATE)

Gregory Dill

(DATE)

County Clerk/Register

(DATE)

County Administrator

WASHTENAW COUNTY

APPROVED FOR CONTENT:

04 / 10 / 2024

(DATE)

Jerry L. Clayton Washtenaw County Sheriff

Community Wellness and Safety – Exemplary Service – Strong Communities

Serving Washtenaw County since 1823

CONTRACTOR:

Accepted by____ Mandy Grewal

Township Supervisor

327224 (DATE)

Accepted by

Michelle Anzaldi Township Clerk (DATE)

•

Original:

Clerk

Contractor

cc:

Department

Purchasing